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**NEGOTIATED PROCEDURE**  
without publication of a Procurement Notice

**№. 72/20**

*Procurement of software upgrades for the Cinegy  
production system and the maintenance and service  
support services*

*Sarajevo, September 2020.*

**Invitation to participate in the negotiated procedure without publication of a procurement notice**

**CONTRACTING AUTHORITY**

Name: *Radio and Television of Bosnia and Herzegovina*  
Head Office Address: *Bulevar Meše Selimovića 12*  
Place: *71000 Sarajevo*  
Number: *105-565/20*  
Date: *15.09.2020.*

**SUBJECT:** *Invitation to submit the bids under the negotiated procedure without publication of a procurement notice*

Dear Sir/Madam,

We invite you to participate in the negotiation process without publication of a procurement notice, in the contract award procedure, where the procurement subject matter is *procurement* of the software upgrades for the Cinegy production system and the maintenance and service support services for of the said system *required for the needs of the BIRT.*

**1. GENERAL INFORMATION ABOUT THE PUBLIC PROCUREMENT PROCEDURE**

- 1.1 Procurement according to the plan approved in accordance with the Decision on initiating the procurement procedure No: **101-2189/20** of 19/08/2020.
- 1.2 Type of Contract: **goods and maintenance and service support services**
- 1.3 Estimated procurement value (excl. VAT): **BAM 85,000.00**
- 1.4 Alternative bids not allowed.

**2. INFORMATION ABOUT THE PUBLIC PROCUREMENT SUBJECT MATTER**

- 2.1 The subject matter of the procurement is procurement of software upgrades for the Cinegy production system and the maintenance and service support services for the same system required for the needs of the Contracting Authority Radio and Television of Bosnia and Herzegovina, CPV code: **48780000-9 System, storage and content management software package; 722670000-4 Software maintenance and repair services.**
- 2.2 Place of delivery is:  
**RTV Company Building  
Bulevar Meše Selimovića 12  
71000 Sarajevo**



- 2.3 The Contracting Authority shall make payment as follows: 30% of Advance payment shall be paid once the order has been delivered and the correct Pre-invoice of the bidder has been received, whereas the remaining 70% shall be paid in two equal monthly instalments, where the First instalment due within 30 (thirty) days from the Advance payment.
- 2.4 The Contracting Authority intends to conclude a contract covering this procurement subject matter with a selected Bidder for a period of one (1) year.
- 2.5 The Bidder has the obligation to submit a completed Bid Form in accordance with Annex 1 attached to the Tender Documentation, and a preliminary bid according to the Bidding Price Form, completed in accordance with Annex 2 to the Tender Documentation.

### **3. INFORMATION ABOUT THE PUBLIC PROCUREMENT SUBJECT MATTER**

#### **2.6 PERSONAL CAPACITY**

2.6.1 Pursuant to Article 45 of the Law, a bid will be rejected in the event that the Bidder:

- a) has been convicted in the criminal proceedings by a final and binding judgment for the criminal offenses of organized crime, corruption, fraud or money laundering, in accordance with the applicable regulations in Bosnia and Herzegovina or in the country in which it is registered;
- b) has declared its own bankruptcy or is subject to the bankruptcy proceedings, except in the case of existence of a valid decision confirming the bankruptcy plan or is subject to the liquidation proceedings, or is in the process of terminating its business activity, in accordance with the applicable regulations in Bosnia and Herzegovina or in the country in which it is registered;
- c) has failed to fulfil the obligations relating to the payment of pension and disability insurance and health insurance, in accordance with the applicable regulations in Bosnia and Herzegovina or in the country in which it is registered;
- d) has failed to fulfil the obligations relating to the payment of direct and indirect taxes in accordance with the applicable regulations in Bosnia and Herzegovina or in the country in which it is registered;
- e) was found guilty of a serious professional misconduct committed during the period of three years before the initiation of the procurement procedure, which can be proved by the Contracting Authority in any way, including, in particular, any major deficiencies and/or deficiencies repeated in the execution of the essential requirements of the contract which led to its premature termination, damage or other similar consequences, as a result of a wilful intent or neglect on the part of the business undertaking, reaching a certain level of severity.

**2.6.2 The Bidder shall have the obligation to attach to the Bid the following documents in order to confirm the fulfilment of the required conditions set under subparagraph 3.1.1:**

- a) a certificate issued by a competent court of law proving that no final and binding judgment has been pronounced in the criminal proceedings, that would convict the Bidder of the criminal offense of participating in a criminal organization, the criminal offences of corruption, fraud or money laundering;



- b) a certificate issued by a competent court or administrative authority with which the Bidder is registered, confirming that the bidder has not undergone bankruptcy, that it is not subject to the bankruptcy proceedings, that it is not subject to the liquidation proceedings, or that it is not in the process of terminating its business activity;
- c) a certificate issued by the competent institutions confirming that the Bidder has settled the outstanding liabilities, which relate to contributions for the pension and disability and the health insurance;
- d) a certificate issued by the competent institutions confirming that the bidder has settled the outstanding liabilities relating to the payment of direct and indirect taxes.

2.6.3 The documents or certificates referred to under sub-paragraph 3.1.2 may not be older than 3 months, counting from the moment when the bid is submitted. The required evidence must be presented in the form of a master copy or other certified (photo)copies. No special authentication of documents shall be required for the bidders whose main office is based outside of BiH. Bidders shall submit their bids in one of the languages in the official use in Bosnia and Herzegovina. In the event of any doubt as to the existence of the circumstances defined under sub-paragraph 3.1.1 of the tender documentation, the Contracting Authority shall contact the competent authorities for the purpose of verifying the authenticity of the submitted documentation and the Statement given as referred to under sub-paragraph 3.1.2. of the tender documentation.

## **2.7 CAPACITY TO PERFORM THE PROFESSIONAL ACTIVITIES**

2.7.1 As far as the capacity to perform the professional activities is concerned, the Bidders shall have to be registered as business undertakings with the capacity to perform the activity that is the subject matter of the public procurement process.

2.7.2 For the purpose of proving their professional capacity, the bidders should attach to the bid the proof of registration in an appropriate professional or other register in the country of their registration or provide a special statement or certificate issued by the competent authority proving that they are entitled to perform the professional activity associated with the subject matter of the procurement process. The delivered proofs shall be recognized regardless of the level of authority on which they have been issued. **The proofs to be submitted must be presented in the form of a master copy or certified (photo)copies.**

## **BID EVALUATION AND COMPLETION OF THE PROCEDURE**

Pursuant to Article 64, paragraph (1) of the Law, the valid award criterion shall be **the lowest price.**

The contract shall be awarded to the Bidder who has offered the lowest total price of a technically satisfactory bid.

## **OTHER PROVISIONS**

**The deadline for the submission of bids shall be 20.10.2020. at the latest by 13:00hrs.**

**Negotiations with the interested suppliers will be held on the same day starting at 13:15hrs in the building of BiH Radio and Television, Bulevar Meše Selimovića 12, Sarajevo. In the event of its inability to attend the negotiations, the Bidder shall inform**

the Contracting Authority thereof, in which case the Contracting Authority shall consider the submitted preliminary bid as the final bid.

The persons representing the supplier must provide evidence confirming that they hold the required authorisation to act in that capacity (i.e. a master copy or a certified photocopy of the authorisation).

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## ANNEXES

Annex 1 – Bid Form

Annex 2 – Bidding Price Form

Any Bidder who has expressed a reasonable interest in the public procurement contract but considers that the Contracting Authority has violated the Law and/or relevant by-laws during the public procurement process, shall be entitled to file an appeal on account of irregularity of the procurement process within the time limit specified under Article 101 of the Law.

The appeal shall be filed with the Contracting Authority in at least three copies in writing, directly or by registered mail, within the time limits prescribed under Article 101 of the Law.

The appeal may also be filed electronically, by email to: [aldin.babic@bhrt.ba](mailto:aldin.babic@bhrt.ba), or by fax no. +38733408057 during the working days of the Contracting Authority (Monday-Friday from 08:00 to 16:00hrs), and the receipt thereof shall be certified by the Contracting Authority in the same manner in which it has received the appeal.

BHRT



Deputy General Manager  
for BHRT Financial Affairs:

*Ozrenka Kostić*  
Ozrenka Kostić

*Babic*



## BID FORM

Page 1 of 3

Procurement Number: \_\_\_\_\_

Bid Number: \_\_\_\_\_

Date: \_\_\_\_\_

## CONTRACTING AUTHORITY

Name of the Contracting Authority	
Address	
Head Office	

## BIDDER

Name and Head Office of the Bidder (authorised representative of the group of bidders)	
Name, Address and TIN for each member of the group of bidders (where the group of bidders is involved)	
Address	
UIN/TIN	
Number of Transaction Account	
Is the bidder in the VAT System?	
Mail Delivery Address	
e-mail	
Contact Person	
Phone Number	
Fax Number	

## STATEMENT OF THE BIDDER

During the course of the public procurement process that you have initiated, we submit our bid and make the following statement:

### 1. PRICE OF THE BID

The total price of our bid is calculated as follows:

The total price excluding VAT is \_\_\_\_\_ BAM  
or in writing \_\_\_\_\_

We also offer a discount of \_\_\_\_\_%, as a result of which the price excluding VAT is  
\_\_\_\_\_ BAM or in writing \_\_\_\_\_

VAT (17%): \_\_\_\_\_ BAM or in writing \_\_\_\_\_

The total price including VAT is \_\_\_\_\_ BAM  
or in writing \_\_\_\_\_

### 2. SUBCONTRACTING (if the bidder intends to undertake any subcontracting)

Name and Head Office of the Subcontractor: \_\_\_\_\_ and/or

Part of the Contract to be subcontracted: \_\_\_\_\_

3. We accept all terms and conditions defined in this tender documentation without any reservations or restrictions. We enclose in the annex the Bidding Price Form that is completed according to the requirements specified in the Tender Documentation. In the event that a difference has occurred between the price indicated in this statement and the price indicated in the Bidding Price Form, the price indicated in the Bidding Price Form shall prevail as relevant.
4. Our bid shall be valid within the period of \_\_\_\_\_ days (numerically and in writing) following the date of expiry of the deadline for submission of bids, or until DD/MM/YY (date).
5. In connection with your requirement for the fulfilment of the conditions for application of the preferential treatment of domestic bidders, we make the following statement (please circle the correct answer):
- a) Our bid **FULFILLS** the requirements for application of the preferential treatment of domestic bidders, and in order to support this statement we present the required evidence as indicated in the tender documentation
  - b) Our bid **DOES NOT FULFILL** the requirements for application of the preferential treatment of domestic bidders.

6. In the event that our bid proves to be the most successful in this procurement process, we undertake to provide evidence about the fulfilment of the eligibility requirements with regard to which we have made the statements, in accordance with the requirements prescribed in this tender documentation.

**Space designated for affixing the official seal/stamp**

**AUTHORISED REPRESENTATIVE OF THE BIDDER**

\_\_\_\_\_  
(First and second name)

\_\_\_\_\_  
(Signature)

BHRT  
BHRT



## BIDDING PRICE FORM

**NAME OF THE BIDDER:** \_\_\_\_\_

**Bid Number:** \_\_\_\_\_

**Date:** \_\_\_\_\_

### Technical Documentation

#### 1. General Part

Under designated of the public procurement subject matter, the Radio and Television of Bosnia and Herzegovina - BHRT (Contracting Authority/Service Beneficiary) requests the procurement of the software package upgrade/update with all currently installed applications and modules for the production system of the Cinegy GmbH developer in line with the most recent, current version published by the software developer, including the maintenance service and providing the service support for the same system within the period of one year. In addition to the said upgrade of the existing software package and the provision of the said services, the Radio and Television of Bosnia and Herzegovina also requires all accompanying free updates to the new versions of the developed applications and modules, and/or software packages of the existing applications and modules during the course of the valid contract period.

The contract shall be signed for the period of 12 months and its implementation starts running after fulfilling all the conditions listed below:

1. Mutual signing of the Contract,
2. Received correct Pro-Forma Invoice based on the submitted correct Purchase Order from Contracting Authority
3. Advance payments in the amount of 30% of the Contract Value

In addition to the delivery of the software upgrade, the Bidder shall also be required to provide such a level of technical support that shall include as a required minimum: the update, upgrade, and technical support with a minimum coverage period active during the working hours, 5 days per week, for the entire duration of the contract period.

#### Technical Terms:

- **Upgrade** shall mean the correction of recorded errors (bugs) detected on Cinegy products by making the required patches or producing new, improved versions of the same product
- **Update** shall mean the updating of existing software versions in line with the new versions of Cinegy products (e.g. an update of version 10.x.x to version 12.x.x)
- **Technical support** for the entire Cinegy production system, where the word system denotes a system supplied by Cinegy GmbH producer directly or through a designated partner, which includes the software and documentation indicated below. The requirement is to provide technical support every working day during the full working hours from **Monday to Friday**, from **8.30 to 18.00 CET** (excluding the local holidays mandated in the country of the service provider), where the service provider is required to provide an initial response to an inquiry or a reported problem as soon as possible during the same day. In the event that an inquiry has been made, a problem has been reported or a request has been filed for intervention beyond/outside the defined working hours, the service provider undertakes to deliver the response within the period of maximum 8 hours after the problem has been reported, during the next working day.



In terms of the technical support, the service provider shall be required to ensure that this technical support is to include the elimination/troubleshooting of the recorded and reported technical problems on the level of errors detected in the digital production service user system through its own support team. In the event of any serious technical problems that would cause any dysfunctionality/failure of the system or its specific application parts, special support shall be required from a professionally trained team responsible for the applications development and improvement.

As for the maintenance and service support of the Cinegy system, the service provider shall be required:

1. To respond to all new inquiries (problems that occur on the Cinegy system) during the same working day
2. To respond to urgent requests for assistance as soon as possible
3. To monitor open questions during all five working days per week
4. To close any open outstanding issues/items in agreement with BHRT or after multiple unsuccessful attempts to contact BHRT
5. To reopen and resume work on any closed issue/item or problem at the request of BHRT

The service provider shall be required to provide the following levels of technical support, including the times required for response and the intervals for delivery of feedback information presented in Table 1.

Table 1. Required levels of technical support, response and feedback times

Support and update levels	Response time	Feedback information delivery intervals
Critical/Emergency	4 hours	8 hours
High/Urgent	8 hours	every working day
Medium/Normal	1 working day	2 working days

Required definitions of priorities for Table 1:

Priority	Description of the problem
1. Critical/Emergency	<ul style="list-style-type: none"> <li>○ causes the system failure, where it is not possible to avoid the problem at the moment of its reporting</li> <li>○ causes a complete crash/breakdown of the software or operating system</li> <li>○ requires a constant restart of the software or operating system</li> <li>○ prevents software installation</li> <li>○ causes irreversible data loss/corruption or serious memory "leakage"</li> </ul>
2. High/Urgent	<ul style="list-style-type: none"> <li>○ the explicitly documented main functionality of the software is missing or unusable</li> <li>○ unusual behaviour, difficult playback/reproduction, frequent crashes or blocking of application operations</li> <li>○ software cannot be used for its original purposes, nor can it be presented and documented</li> <li>○ incorrect documentation has caused a serious error, installation failure or data corruption</li> </ul>
3. Medium/Normal	<ul style="list-style-type: none"> <li>○ it does not meet the priority criteria 1 or priority criteria 2.</li> <li>○ incorrect functionality, problems of a cosmetic nature or problems with documentation that do not affect the basic functionality of the product</li> <li>○ the problem does not lead to product termination or alteration.</li> <li>○ the defect has been detected in a minor function.</li> <li>○ failure in the documentation or on product screens</li> </ul>
4. Request for additional options	<ul style="list-style-type: none"> <li>○ additional features to be added</li> <li>○ a change in the system behaviour</li> </ul>



The required definitions of the term Required Response for Table 1:

Generally speaking, the service provider's response should be primarily divided into two categories:

**Initial Response:** means the first response that BHRT receives as a user, as a confirmation that the technical support team of the service provider has seen the reported problem and that the technical support team is working on it. The Initial Response should be carried out after each reported problem reported by BHRT to the service provider support system via e-mail or Helpdesk.

**General Response:** means a response to a reported problem that has been updated by the responsible member of the service provider's technical support team within the defined maintenance period.

**Troubleshooting:** The term Troubleshooting is defined as a solution or repair that enables the continuation of the proper functioning of the system. Troubleshooting of a reported problem can be regarded as a simple solution that the service user can accept as such or it can be regarded as a solution that results in the next new software release.

When the service provider does not have an immediate solution to the problem that is reported by the service user, and which should result in making certain corrections of errors (bugs), a patch or new software releases, the service user should be notified by the service provider that the work on troubleshooting/solving is being undertaken.

**Works on troubleshooting/finding solutions:** The works undertaken to carry out the troubleshooting/find solutions include any acceptable temporary-basis solutions that are used to reduce or alleviate the resulting problems encountered in the workflow process of the service user by enabling continuous use of the system with making minimal impact on the user and without causing any major damage to the system capacities and performance.

#### **E-mail Response**

During the working hours, the service provider should respond to the delivered e-mails containing a problem report within 8 working hours. E-mails received beyond/outside the regular working hours will be responded no later than within 8 hours on the following working day.

#### **Helpdesk Live Chat and Open Tickets**

The service provider should enable the operation of the HelpDesk platform through which the user and the service provider can communicate within the Live Chat option. The problems reported in the form of open tickets, and the received Live Chat requests will be responded within the limits of the defined working hours.

The service provider and the service user can use the Live Chat option (chat) within the Helpdesk for an initial assistance within the defined working hours. The Technical Support Agent of the Service Provider that responds to Live Chat requests is required to collect the initial information identical to the one received during a phone call in order to detect and verify the right to receive technical support.

The correspondence/conversation as part of Live Chat feature/option shall be used to create a new open ticket on the Helpdesk or to update an existing open ticket.

### **1. Work process requirements during the provision of technical support:**

The service provider shall be required to conduct a required minimum of the following work processes while providing technical support to the service user:



### **a) E-mail communication (E-mail support)**

The service provider must enable communication through a web-based Helpdesk portal that must meet the requirements for technical support to the service user by providing a convenient web-based tool for monitoring the open and current problems, their troubleshooting/solving, the inspection of the existing knowledge repository (i.e. knowledge base), etc. Depending on the level of the reported problem, an adequate response is also required from the service provider's technical support team.

The service provider should define at least one e-mail address for communication with the service provider's Helpdesk, and provide access data for the web-oriented Helpdesk Portal to at least one technical support service user.

The service provider should also define at least one e-mail address for direct communication with the technical support. The designated e-mail address should have the highest priority of treatment and response to the service user.

### **b) Communication through the Helpdesk portal**

The service provider should provide access data to a web-based Helpdesk portal for the service user support. The service provider should ensure the maximum availability, protection and encryption of data on the web-based Helpdesk portal.

### **c) Communication through general phone numbers**

The technical support service provider should provide a number of general telephone numbers for communication with the service user, while providing the best advice to the service user on how to use the support services properly.

### **d) Providing information services**

The service provider should provide information services that include access to the partner knowledge base, which should be stored on an appropriate web platform, which should enable access to information, software installations, drivers, utilities and current documentation of relevance for the products covered by the service providing.

From the service provider the service user shall receive a partner access to the web platform containing the software releases and relevant documentation. In its capacity as a technical support service user, the service user should have a designated user account in order to have access to the required web platform.

### **e) Enabling access to software releases and information**

From time to time during the course of the contract period, the service provider shall provide the service user with access to information on software releases, information on solved errors (bugs) within a specific version of the upgrade, with the aim of improving, maintaining, and removing errors (bugs) from the previous software releases.

## **2. Support procedures and the methods of communication with Cinegy support**

The service provider is required to provide technical support for the current version of the Cinegy production process that the user already has in place in the current Cinegy production system. The service provider is required to provide an upgrade/update to the current version for all installed products, and all accompanying upgrade/update-related services. In the event that during the course of the contract period the software producer Cinegy GmbH releases a version of the software beyond offered version, the service provider shall also be required to provide a free update and a follow-up upgrade for that version also. The service provider shall be required to provide active technical



support for N and N-1 software versions during the course of the contract period, where N denotes the current version of the software produced by Cinegy GmbH software developer (producer).

The service user shall contact the first-level technical support group by email or report its problems directly to the web-based Helpdesk platform. All issues that are reported by e-mail must be entered into the Helpdesk by the service support team of the service provider. The registered records shall be analysed by support managers and assigned to a member of the second-level technical support group. The possibility of the third-level technical support shall also be required as necessary.

The service provider should see that the created tickets (reported problems) have been posted by the service users under the user account on the Helpdesk portal, with full access to such a ticket, after which it shall take over the responsibility for handling the open problem.

The technical support provider must respond to the requests made by the service users within the defined response periods during the course of the contract period by sending an initial response to the reported problem or by sending a solution to the problem (troubleshooting specification), provided that the problem solution is already known. The identified problems can be assigned to a testing group for further analysis and quick solutions can be found in order to solve the problems. If the problem has been identified as a bug made by the software developer (manufacturer), it shall be referred to the application development and improvement team.

According to the list of priorities defined in Table 1, the development team of the service provider shall solve the errors (bugs). New software releases shall be delivered to the service user, once the bug or the reported problem has been eliminated or corrected. In the event that further information is required in order to investigate or analyse the problem, the service provider may request such information from the service user.

The obligation of the service user shall be required to answer such questions within the period of 14 days; otherwise, the service provider may close such issues under the status EXPIRED ISSUES.

During the work on troubleshooting, the service provider may request to have **remote access** to the service user system in order to perform additional diagnostics.

The service provider is required to include all of the aforesaid and described services into the price, since they shall be incorporated in the Maintenance and Technical Support Contract and the user shall not be charged for these services additionally.

### **3. Technical information about the currently installed software package developed by Cinegy GmbH as part of the digital production system in BiH Radio and Television**

The service provider shall be required to offer an upgrade to the current software package of Cinegy GmbH installed in the digital production system in BiH Radio and Television as shown in Table 2. The upgrade to the latest version of the Cinegy GmbH software package should include all listed dongle keys and all of the said products by purpose, functionality and quantity as shown in Table 2. The service provider may, with the prior consent of or at the request of the user, make certain regrouping of licenses by dongle keys in order to improve the production process.

The service user reserves the right to request from the service provider at any time to change the location of certain licenses on the existing or new dongle keys without changing the purpose, functionality and quantity indicated in the license.











	Cinegy Live Channel Dolby Digital Decoder 5.1 Dolby Digital Encoder 5.1 Convert	Count:Unlimited, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:4, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10
8186A0xx	Core Playout Engine Cinegy Studio Pro Option Cinegy Air Pro Option Network Proxy Caching Opt. Multichannel Output and Simulcast Option	Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10  Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10
8186A0xx	Archive Adapter	Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10
81869Fxx	Core Playout Engine Cinegy Studio Pro Option Cinegy Air Pro Option Network Proxy Caching Opt. Multichannel Output and Simulcast Option Cinegy Type Option Capture Pro Cinegy Player PRO Multiviewer Channel Cinegy Live Channel Dolby Digital Decoder 5.1 Dolby Digital Encoder 5.1 Convert	Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10  Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:4, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:Unlimited, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:4, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10
8186A0xx	Convert Convert Archive Integration	Count:8, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10 Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10
8186A0xx	Prompter Engine	Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10
8186A0xx	Prompter Engine	Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10
02101Fxx	Prompter Engine	Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 11
021016xx	Prompter Engine	Count:1, ExpirationDate: Unlimited, Trial days left: Unlimited, Version: 10



## BIDDING PRICE FORM

List of products developed by the Cinegy GmbH software developer that require the defined technical support, upgrade and update services for a period of 1 year:

Table 3. Specification of the products requiring the improvement, technical support, update and upgrade services

Ser. No.	Name of product/version	Qty	Unit price (BAM)	Total price (BAM)
1.	<b>Cinegy TV Pack licence /v.10/</b> <i>Cinegy TV Pack licence includes: Air Pro-1 channel, Type option, Dolby Digital 5.1 Encoder &amp; Decoder, AVID DNxHD Option, Capture Pro, Multiviewer Base incl. 4channels, Live, Convert with 4 Convert agents, Player Pro, DANIEL codec</i>	8		
2.	<b>Cinegy Air Pro Bundle licence /v.10/</b>	4		
3.	<b>Cinegy Prompter licence /v.10/</b>	4		
4.	<b>Cinegy Archive M licence /v.10/ in Cluster format</b> <i>with the included Cinegy Workspace CAL15 licence package</i>	1		
5.	<b>Cinegy Archive Browser licence /v.10/</b>	8		
6.	<b>Cinegy Desktop Single CAL licence /v.10/</b>	1		
7.	<b>Cinegy Desktop CAL10 licence /v.10/</b>	1		
8.	<b>Cinegy Desktop CAL25 licence /v.10/</b>	1		
9.	<b>Cinegy Desktop CAL25 licence /v.10/</b>	1		
10.	<b>Cinegy Capture Pro licence /v.10/</b>	8		
11.	<b>Cinegy Archive Adapter licence /v.10/</b>	10		
12.	<b>Cinegy Convert Pro licence /v.10/</b>	1		
13.	<b>Cinegy Convert MAM Plugin licence /v.10/</b>	1		
	<b>TOTAL IN BAM excluding VAT</b>			
	<b>VAT 17%</b>			
	<b>TOTAL IN BAM including VAT</b>			

**Disclaimer note:** Table 3 represents a summary and more concise overview of the names of the software packages, applications and modules listed in Table 2. By delivering a completed Table 3, the Bidder undertakes to accept the upgrade, maintenance and service support of the complete software packages, applications and modules within the existing dongles keys detailed in Table 2.

Space designated for affixing the official seal/stamp

**AUTHORISED REPRESENTATIVE OF THE BIDDER**

\_\_\_\_\_  
(First and second name)

\_\_\_\_\_  
(signature)